

## MADE BY ZEN®



GLO

Aroma Diffuser and Himalayan Salt Lamp Create a relaxing ambience with a warm crystalline glow and cool scented mist.

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Congratulations on purchasing your MADE BY ZEN® Glo Aroma Diffuser & Himalayan Salt Lamp. Please keep this manual to help you get the most out of your Glo and for maintenance.



## **ABOUT THE GLO**

Enjoy the benefits of aromatherapy, hydration and Himalayan pink salt therapy with the MADE BY ZEN® Glo Aroma Diffuser.

Achieving the perfect balance of aesthetics, simplicity and functionality, Glo combines aromatherapy with the calming effects of Himalayan pink salt. It creates an inviting space and a serene atmosphere for relaxing or socialising.

Traditionally mined from the foothills of the Himalayan mountains, our authentic salt rocks create a wonderfully soothing pink glow that can promote deep relaxation and boost your mood.

Using state of the art technology and modern design, Glo will add a touch of luxury to any home. Adding your favourite fragrance or essential oil ensures that the humidifying mist is beautifully scented and completes your relaxation ritual.



Himalayan Salts may release negative ions when warmed by the bulb which could aid sleep and relaxation



Suitable for use with any essential or fragrance oils (madebyzen® oils recommended).



Warm ambient lighting with five light intensity levels to help you relax



Sleep mode (can be used without the light feature)



#### **TECHNICAL SPECIFICATIONS**

Product name: Glo Aroma Diffuser and Himalayan Salt Lamp

Model No.: EW9630 Input voltage: AC: 100-240V, 50/60Hz DC: 24V

Water tank volume: 160ml Power Rating: 20W

Dimensions: 187x175x219mm Weight (without salt crystals): 2.1KG

Coverage Area: 15m Bulb: G4 halogen lamp 24V,10W

AC/DC adaptor: Input 100-240V, 50/60Hz. Output DC24V, 750mA

Accessories Included:





Measuring cup



Himalayan Salt Crystals

A. Outer Cover

B. Inner Cover

C. Water Tank

D. Salt Container

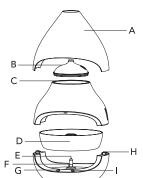
E. Bulb

F. Bulb Holder

G. Mist Button

H. Contact Point

Light Button



#### **IMPORTANT NOTES BEFORE USE:**

- 1. Keep the Aroma Diffuser in a clear space to allow the mist to freely spread and away from appliances especially those sensitive to water to avoid unnecessary accidents.
- 2. Place the Aroma Diffuser on a flat surface, at least 60 cm away from the floor and at least 10 cm away from the wall. DO NOT place the Aroma Diffuser on wooden or polished furniture that may be damaged by water moisture.
- 3. Always unplug the Aroma Diffuser from the mains electrical supply when cleaning or filling with water. Always use the power adaptor supplied. Ensure the cable is secure to avoid tripping or knocking over the Aroma Diffuser. If the power adaptor is damaged, it must be replaced with a suitable adaptor provided by the manufacturer or its agent. Alternatively, a new adaptor can be purchased from your retailer.
- 4. Use a suitable measuring cup to fill the water into the water tank. Never attempt to fill water under a running tap or whilst plugged in. Do not fill the water beyond the Max water level line. If overfilled, carefully remove the excess water from the water tank, ensure that water does not enter the air vent hole.
- 5. The Aroma Diffuser must be kept out of reach from children and pets to avoid risk of injury. Children should be supervised at all times to ensure they do not play with the appliance or touch the Himalayan Salt crystals (which may become hot).
- 6. The Himalayan Salts are not for consumption.
- 7. The Aroma Diffuser is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 8. The Aroma Diffuser must be cleaned after each use and should always be kept clean and dry when not in use. Never leave stagnant oil and water in the tank for prolonged periods.
- 9. The Himalayan Salt crystals should be removed and stored into a sealed plastic bag, when not being used for long periods of time. This will prolong the life of the salt crystals.
- 10. Never attempt to disassemble or repair the product as this will void your warranty and create a shock hazard. Contact your retailer if your Aroma Diffuser develops a fault.

- 11. In case of any abnormal observations such as smoke, peculiar smells or noise, stop using the device immediately and contact your retailer from where you purchased the Aroma Diffuser. Never wrap the adaptor or diffuser with cloth or paper, as blocking the ventilation could increase the fire risk.
- 12. Always handle the Aroma Diffuser with care accidental damage is not covered under the warranty.
- 13. Always use water at room temperature and only use fresh, clean water from a reliable source. Do not fill the water tank with other chemicals or liquids other than water and a few drops of essential or fragrance oils.
- 14. Always plug the DC jack into the DC socket on the diffuser before plugging the adaptor into the mains.
- 15. Do not remove the covers during operation.
- 16. Never touch the water within the water tank when the diffuser is in operation as the water may become warm. It is perfectly normal for the water temperature to increase over time. Especially if it has been running for a few hours. This is caused by the energy created from the vibrating disc. The water should not exceed 40°c but for some models it can increase to 50°c (+/- 5°c). However, as the mist dissipates from the mist outlet, the water temperature cools rapidly due to the large surface area of each droplet, hence the mist is referred to as a 'cool mist'.
- 17. NEVER touch the ultrasonic ceramic disc while the diffuser is plugged in as this could cause serious injury.
- Do not touch the Himalayan salt crystals during normal operation as they may become hot.
- 18. Do not immerse the unit in water or other liquids and do not attempt to clean in a dishwasher.
- 19. The Aroma Diffuser needs to be topped up with water to operate. The Himalayan Salt Lamp can be used independently to the aroma diffuser.
- 20. DO NOT touch the bulb or central part of the unit when the unit is powered or when the lamp is still hot.
- 21. Unplug adaptor when you replace the bulb. Keep your hands clean and dry when you replace the bulb. Make sure bulb is clean after it is installed.
- 22. Keep water away from the Contact Point. If any water accidentally spills onto the Contact Point, carefully remove with a dry tissue.

# OPERATING INSTRUCTIONS Setting Up Your Diffuser



1. Take off the Outer Cover, Inner Cover, Water Tank & Salt Container and install the bulb.



3. Place the salt crystals provided into the Salt Container and then replace the Water Tank, Inner Cover & Outer Cover.



CAUTION: Use only 24V,10W halogen bulb

Use of an incorrect bulb could create a shock or fire hazard

2. Plug bulb pins into the small holes on bulb base (ether way round). Then replace the Salt Container.



4. When Replacing the Outer Cover, ensure that you position in the correct direction. The "MAX" mark inside the water tank should be to the rear of the diffuser and ensure the Contact Point is securely connected.



### **OPERATING INSTRUCTIONS**

Using Your Diffuser

1. Remove the Outer Cover



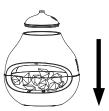
3. Using a suitable measuring cup, add water into the Water Tank. DO NOT fill the water beyond the MAX level mark. The diffuser will not work if filled beyond the MAX level mark.



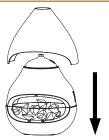
2. Remove the Inner Cover



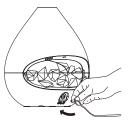
4. Then add 3-5 drops of your favourite fragrance or essential oil (madebyzen® oils recommended).



5. Replace the Inner Cover



6. Replace the Outer Cover



7. Connect the DC jack into the diffuser then plug the adaptor to the mains power supply



8. Switch the unit on (see Settings on next page)

#### **SETTINGS**

Your Glo Diffuser comes with touch sensitive switches for ease of use: You will hear a soft beep each time the button is pressed.

#### Aroma Diffuser:

Power  $\Theta$ : Touch the  $\Theta$  button once to turn on the Aroma Diffuser. Touch the  $\Theta$  for the second time to switch off the Aroma Diffuser.

#### Himalayan Salt Lamp:

Light  $\Dotar$ : The Himalayan salt lamp operates independently to the Aroma Diffuser function.

There are 5 levels of light intensity at each touch.

Touch the  $\ \Box$  button repeatedly to increase the lamp intensity of the Himalayan salt lamp.

The sixth touch of the 🌣 button will switch off the Himalayan Salt Lamp.

You will hear a soft beep each time the button is pressed.

NOTE: The Aroma Diffuser will switch off automatically when the water level runs low (indicated by a soft beep). However, the Himalayan salt lamp needs to be turned off manually, by pressing the ❖ six times.



The Glo Aroma Diffuser provides a revolutionary way to fragrance your surroundings. It works by creating high frequency vibrations that breaks down the water and oil into minute particles, which are then effectively diffused into the immediate surroundings.

The Himalayan Salt Lamp uses a low energy halogen bulb to create a warm glow to the salt crystals, creating a relaxing ambience to your living space. Small amounts of minerals contained within the salt gives it its pink colour, often described as natural ionisers.

- Aroma Diffuser
- Mini Humidifier
- Himalayan Salt Lamp
- Quiet operation
- Auto shut-off when water runs low, for additional safety (aroma diffuser only)
- Easy to clean and use.



- 1. Switch off the Aroma Diffuser & Himalayan Salt Lamp.
- 2. Remove the inner and outer Covers and empty the water tank away from the air vent.
- Wipe clean with a soft, damp cloth to remove any remaining oil film from the water tank.
- Use a cotton bud to wipe the ceramic disc for stubborn oil build up (use sanitary alcohol on a cotton bud if required).

**Caution:** Always switch off the Aroma Diffuser and disconnect the power source from electrical outlet before cleaning.

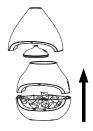
Always keep your Aroma Diffuser clean and dry when not in use. Never leave stagnant oil and water inside the water tank for prolonged periods. If the aroma diffuser stops generating mist (or generates little mist), clean the ceramic disc as indicated above.

When cleaning, always take extra care to ensure water does not enter the DC Jack power port. Allow the unit to dry thoroughly as advised below if water accidentally enters the electrical port.

**Accidental Leakage:** In the event of the diffuser being knocked over during use, please follow the steps below to avoid malfunction:

- Unplug the Unit from the mains and remove the inner and outer covers.
- Pour out any remaining water from the water tank.
- Shake the diffuser gently to drain any water from inside, then allow 24 hours for the diffuser to dry thoroughly in a well-ventilated area.

#### **IMPORTANT INSTRUCTIONS RECOMMENDED AFTER EACH USE:**



1. Turn the Aroma Diffuser off and unplug the unit from the electrical outlet. Then lift off the outer cover, inner cover and water tank.



2. Drain and rinse the water tank (away from the vent hole) and clean thoroughly to remove any sediment and dirt. Wipe clean and dry with a clean soft cloth or clean tissue.



## **TROUBLESHOOTING**

Prob <b>l</b> em	Possible Cause	Solution
No Mist or mist volume significantly reduced.	Contact Points not making contact.	Align the water tank correctly to the Contact Point and check there is no water on the contacts.
	Water is lower than the water level sensor.	Refill the tank with ordinary tap water. Take care not to fill past the Max water level line.
	Water is exceeding the Max water level line.	Carefully pour out excess water from the tank, away from the air outlet.
	There may be a build-up of oil on the ceramic disc.	Clean the ceramic disc with water and a clean cloth.
	Mist outlet is blocked.	Clean the mist outlet by thoroughly cleaning the inside of the cover with clean water.
Unit will not switch on	Water may have entered to the internal structure.	Follow the instruction for 'Accidental Leakage' above.
	Power supply is not connected.	Plug in the power adaptor and DC Jack and press the on/off button.
	The power cable may not be connected properly.	Disconnect the cable and try connecting properly.



## TROUBLESHOOTING

Water is leaking from the unit	The cover is not positioned correctly.	Remove the cover and replace correctly to allow the mist to flow correctly.
	Water moisture has built up inside the cover.	Remove the cover and dry off excess water from the inside of the cover.
	The unit has been tipped or knocked over.	Follow the 'accidental leakage' instructions.
	The temperature is low or there is high humidity.	Under these conditions the mist can sometimes condense into water droplets.
	The light is intermittent.	Disconnect and reconnect the adaptor. Re-install the bulb. Replace the bulb.
No light	The light does not come on.	Remove and re-install bulb. If the problem persists, replace the bulb.

The intensity and amount of mist may vary, but this is not unusual and should not be considered as a fault. Factors that may affect this include water type, humidity, temperature, air currents etc.



This product carries a 12 month warranty for proper use in accordance with this manual against any manufacturing defects. Accidental damage is not covered under the warranty.

The warranty period is 12 months from the date of purchase. In case of any problems arising during the warranty period, please contact your retailer for maintenance or claims.

Proof of purchase will be required, so it is vital that you keep your receipt of purchase safely with this manual.

Corrosive oils such as Citronella may cause damage to the unit if left in the water reservoir. This type of damage is not covered under the warranty. This Aroma Diffuser must be cleaned after each use.



#### IMPORTANT!

MADE BY ZEN® Ultrasonic Aroma Diffusers comply with the WEEE Directive (Waste from Electrical and Electronic Equipment Directive) 2012/19/EU.

When the Glo Aroma Diffuser reaches the end of its working life, it should not be disposed of in the normal waste stream, but at an appropriate collection point for the recycling of electrical products.

Caring for our planet is important to us, so please help us by disposing of Glo correctly. Thank you.



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